

MARAC/MATAC Admin Support

District/Department	Performance and	Rank/Grade	Band B
	Governance		

Role purpose:

Provide clerical and administrative support to the MARAC/MATAC team to ensure that victims of abuse and their families are protected from ongoing and future harm through the MARAC process and perpetrators are effectively managed through the MATAC process to reduce offending. This requires working closely with partners to identify risk through timely and appropriate information sharing.

Summary of Main Duties:

Provide clerical and administrative support to the MARAC MATAC team.

Liaise with and act as a specific point of contact for various partnership and external agencies to share and extract sensitive information relating to Domestic Abuse Offenders / Victims.

Interrogate various computer systems to retrieve data and disseminate results

Research persons and incidents using Connect, CMS, SMART CONTACT, PNC, PND and record accordingly.

General admin tasks on behalf of the PVP.

Competencies/behaviours

Please access the College of Policing website and refer to the **Competency and Values** for a definition of the values and essential behaviours for each required competency level.

Competency https://profdev.college.police.uk/competency- values/	CVF Level Level 1 - Practitioner Level 2 - Supervisor/Middle Manager Level 3 - Senior Manager/Executive	
We are emotionally aware	1	
We take ownership	1	
We are collaborative	1	
We deliver, support and inspire	1	
We analyse critically	1	
We are innovative and open-minded	1	
Core values for ALL employees:		
Integrity	Public Service	
Impartiality	Transparency	



Experience, Education and Skills: Ideally between 4 and 6 of each		
Essential Criteria (used for short-listing):		
Experience of dealing with sensitive/confidential information.		
Experience of Data input, retrieval and dissemination		
Ability to compile reports		
Competent keyboard skills / typist		
Competent in the use of Microsoft Word and Excel, Email and the internet.		
Experience of dealing with partner agencies either in person or on the telephone		
Excellent communication skills both written and oral		
Desirable:		
Knowledge of Domestic Abuse including MARAC, MATAC, Honour Based Abuse, Domestic Violence Protection Orders		
Knowledge of SYP policies, procedures and IS systems		
Working knowledge and understanding of GDPR		
Experience in a customer service environment		