

IS Architect

District/Department	Information Services	Rank/Grade	Band F
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Role purpose:	The post holder will be the subject matter expert for SYP and HP and be responsible for evolving and designing technical infrastructure architect produces and solutions with new and current technologies in differing locations. These will range from network, server, telephony, storage and database specialisms.
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Summary of Main Duties:

Responsible for supporting the Asset and Configuration Management, facilitating rapid and efficient planning, approval and implementation of Asset and Configuration changes.

Responsible for providing specialist technical skills and experience surrounding the set up and use of Asset, Configuration.

Responsible for being the subject matter expert with a strong knowledge and understanding of Solution Design within and ITIL based Infrastructure environment.

Responsible for evolving and designing technical infrastructure architect products and solutions with new and current technologies in differing locations, ranging from network, server, technology, storage and database specialism.

Responsible for supporting the Infrastructure Manager in transition planning from the regional and national roadmap, gathering information, liaising with senior officers and key internal and external stakeholders.

Responsible for the production of required technical standards and policy and the design and creation of low level design documentation for force projects.

Responsible for researching and recommending new products and for keeping abreast of all new technologies in the market place.

To be the point of contact on customer configuration management issues within designs.

To oversee the technical aspects of force programmes in alignment with organisational goals.

Competencies/behaviours

*Please access the College of Policing website and refer to the **Competency and Values** for a definition of the values and essential behaviours for each required competency level.*

Competency https://profdev.college.police.uk/competency-values/	CVF Level Level 1 – Practitioner Level 2 – Supervisor/Middle Manager
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	Level 3 – Senior Manager/Executive
We are emotionally aware	1
We take ownership	1
We are collaborative	1
We deliver, support and inspire	1
We analyse critically	1
We are innovative and open-minded	1
Core values for ALL employees:	
Integrity	Public Service
Impartiality	Transparency

Experience, Education and Skills: <i>Ideally between 4 and 6 of each</i>
Essential Criteria (used for short-listing):
Strong knowledge of ITIL within an Infrastructure environment.
An understanding of project management, including Prince 2 and the ability to manage stakeholders.
A good understanding of network hardware technologies, CISCO preferred (Firewalls, Proxy Servers, Routers, Switches, WIFI, WAN Acceleration).
A good understanding of Microsoft Technologies (MS Windows Server/ SCCM/MS Exchange/MS Lync/MS Sharepoint/MS IIS).
Knowledge of licence and asset management.
Desirable:
Experience of overseeing technical projects in alignment with organisational goals.
Demonstrate an ability to design operational processes to increase efficiencies.