

Road Traffic Collision Clerk (CVF)

District/Department	OSU	Rank/Grade	Band B

Role purpose:

Record and carry out administrative functions connected with Road Traffic Accidents.

Summary of main duties

- Prepare and finalise files.
- Liaise with internal and external customers.
- Provide statistical information as and when required.
- Any other duties commensurate with the grade of the post.
- Interrogate/Input/Retrieve various computer packages.
- Input, retrieve and present data using a computer
- Maintain a record management system
- Photocopy, present and distribute documents
- Prepare and print documents using a computer

Competencies/behaviours

Please access the College of Policing website (via Google Chrome) and refer to the **Competency and Values** for a definition of the values and essential behaviours for each required competency level.

Competency	CVF Level Level 1 - Practitioner	
	Level 2 - Supervisor/Middle Manager	
	Level 3 - Senior Manager/Executive	
We are emotionally aware	Level 1	
We take ownership	Level 1	
We are collaborative	Level 1	
We deliver, support and inspire	Level 1	
We analyse critically	Level 1	
We are innovative and open-minded	Level 1	
Core values for ALL employees:		
Integrity	Public Service	
Impartiality	Transparency	

Experience, Education and Skills: *Ideally between 4 and 6 of each (which will be used as Essential/Desirable shortlisting criteria)*

Essential:

Experience of clerical work with a working knowledge of Microsoft packages Word and Excel

Experience of dealing with both internal and external customers



Ability to be flexible with work commitments
Experience of working with statistical data
Desirable: