SUMMARY OF MAIN DUTIES	Engineer (Desktop) Band D	

SECTION Service Delivery

RESPONSIBLE TO Senior Engineer (Desktop)

RESPONSIBLE FOR   N/A

SPECIFIC CONDITIONS OF SERVICE

To post holder will work as part of a team to analyse, plan and manage the implementation of Information Technology aspects across South Yorkshire and Humberside Police in line with IS strategies and business requirements.

SUMMARY OF MAIN DUTIES	FOR RECRUITMENT PURPOSES THE SUMMARY OF MAIN DUTIES SHOULD NOT EXCEED 12 BULLET POINTS.

- To be actively involved in the planning, implementation, delivery and maintenance of all client based equipment across both forces.
- Installs and implements new hardware and software in line with the Desktop Strategy.
- Provides second line support to South Yorkshire and Humberside user communities ensuring a customer focused approach to IT Service Management problems, issues and requests are dealt with efficiently.
- Liaise with IS technical staff and projects and provide advice and assistance without the sphere of expertise.

All employees have a responsibility under the Health and Safety at Work Act to work safely and efficiently, using any protective equipment and clothing provided and without endangering themselves or others by their actions.

All employees have a responsibility to maintain their Personal Development Journals and should ensure that managers have access to them at all times.

In carrying out your duties you will be operating within the South Yorkshire Police Guiding Principles and Equal Opportunities Policy.