SUMMARY OF MAIN DUTIES

Engineer (Server) Band D



SECTION Infrastructure and Communications

RESPONSIBLE TO IS Team Leader (Server)

RESPONSIBLE FOR NA

SPECIFIC CONDITIONS OF SERVICE

The post holder will work as part of a Team to analyse, plan and manage the implementation of Information Technology aspects across SYP and HP in line with IS Strategies and business requirements.

SUMMARY OF MAIN DUTIES

FOR RECRUITMENT PURPOSES THE SUMMARY OF MAIN DUTIES SHOULD NOT EXCEED 12 BULLET POINTS.

- The post holder will assist the Senior Engineer (Server) in the provision of support for the server estate across multiple geographic locations through the use of appropriate support and maintenance, monitoring all related systems and applications for the provision of pro-active support, performance and the provision of KPI's with respect to availability.
- As direct by the IS Team/Specialism Leader (Server), liaise with user departments with regards to future equipment and formulate proposals to meet their needs, monitor and control requests for new work ensuring that appropriate quality and standards are maintained and that work is completed in a timely fashion.
- The post holder will also be expected to contribute in the decision making process and make recommendations to the IS management team.

All employees have a responsibility under the Health and Safety at Work Act to work safely and efficiently, using any protective equipment and clothing provided and without endangering themselves or others by their actions.

All employees have a responsibility to maintain their Personal Development Journals and should ensure that managers have access to them at all times.

In carrying out your duties you will be operating within the South Yorkshire Police Guiding Principles and Equal Opportunities Policy.