SUMMARY OF MAIN DUTIES

Stores Assistant Band A



RESPONSIBLE TO: Store Supervisor

RESPONSIBLE FOR: N/A

SPECIFIC CONDITIONS OF SERVICE

Ability to work at other locations regionally

SUMMARY OF MAIN DUTIES

- Reconcile incoming goods against despatch notes. Advise the Stock Controller of any discrepancies.
- Locate stock quickly and accurately into racking or other holding location to ensure that stock records are correct and that a safe working environment is maintained.
- Pick and pack orders received in line with customer requests and standard service level agreements.
- Establish whether returned goods can by recycled or repaired, using established practice and supervisory guidance.
- Ensure that customers are measured accurately and that correctly fitted items are supplied.
- Ensures alterations and repairs to garments are made in line with current policy and practices
- Work at other regional stores locations where demand
- Conduct deliveries of stock between different stores locations.
- Maintains vehicle regularly in line with force policy
- Provide an efficient customer service to ensure timely communication is maintained with users of the service
- Arrange appointments for customers, maintain a diary system and liaise with relevant specialist departments with regards to individual requirements
- Place purchase orders and requisitions as required
- Conduct periodic stock checks as required